

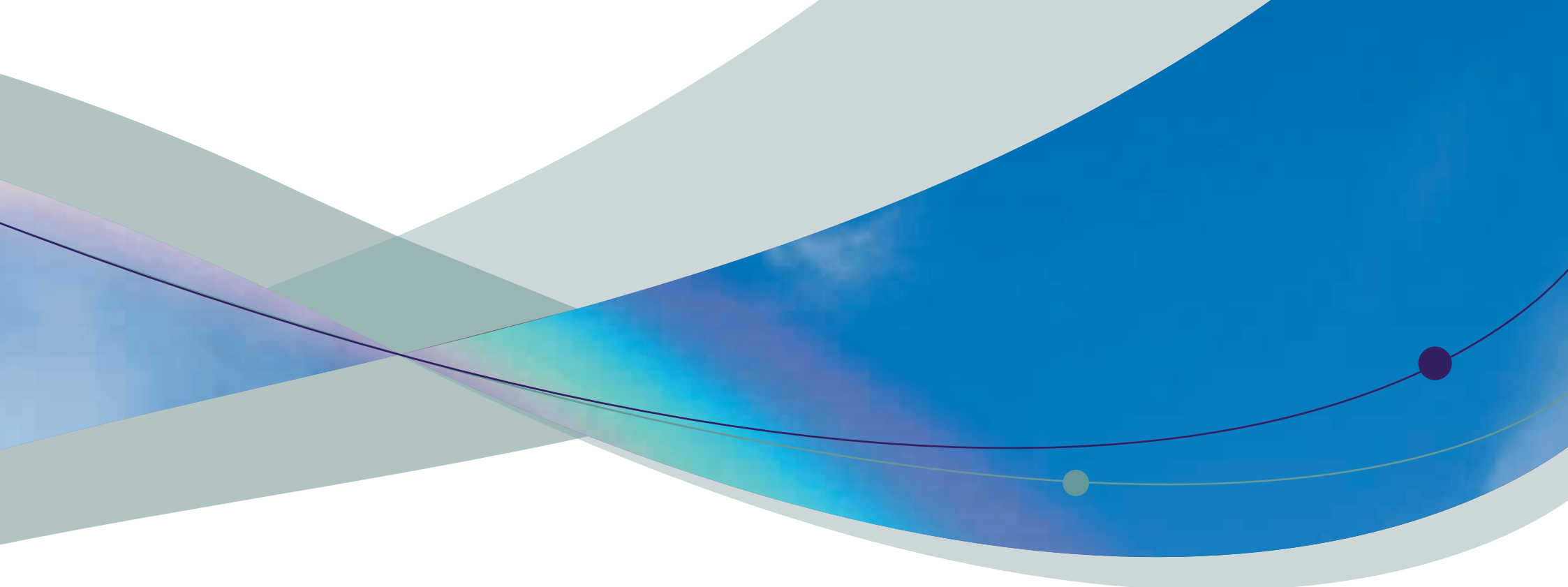


Gage Networks

Cloud Communications for Global Business



WELCOME
TO **GAGE**
NETWORKS



Gage Networks understands the IT and communications challenges that businesses face and has spent the past decade perfecting Cloud Communications Services to help organisations achieve greater productivity, genuine cost savings, better integration and effective business continuity.



WHO WE ARE



“I am privileged to work with a team of experienced and dedicated people who share my passion for innovation and take pride in providing exceptional levels of service to our customers.”

Andrew Davis, CEO Gage Networks

Gage Networks was set up in 2002 and has developed long term strategic partnerships with Cable&Wireless Worldwide, Cisco, Polycom, BT and Hewlett Packard to deliver Communications Services across a private cloud.

The experience and longevity of our senior management team means that we have the knowledge and technical expertise to turn world class technologies and products into innovative and relevant solutions that provide economies of scale, cost efficiencies and the resilience to support business continuity.

Most importantly, we are passionate about the solutions we implement and make certain that we deliver exceptional levels of service and tangible business benefits to our valued customers.

Cable&Wireless
Worldwide

 **POLYCOM®**

WHAT WE DELIVER

CLOUD COMMUNICATIONS SERVICES

Business IP Telephony

Integrate dispersed locations and consolidate your equipment and supplier relationships by implementing Hosted IP Telephony over a true private cloud.

High Definition audio clarity provided by Polycom technology and the functionality, security and availability required by businesses today, make this solution a compelling proposition for growing, multi site and global organisations.

International coverage across the UK, Europe, US and Asia and cost per seat pricing creates a flexible and scalable service.

Hosted Call Centre

Deploying a Hosted Call Centre is an easy transition from a traditional call centre which can dramatically reduce complexity without compromising functionality.

This feature rich, high performance service utilises Polycom High Definition audio and treats multiple locations as a single virtual call centre with the flexibility and agility to meet changing business requirements.

Intelligent and skills based call routing to distributed agents, call queuing across multiple sites as well as call recording and listen in features are designed to put you in control of your service delivery.

Performance management is enabled via sophisticated real time and historic monitoring tools and wallboards.

Managed Video Conferencing

Integrating Polycom High Definition video and voice, multipoint bridging and dynamic content sharing into a powerful and practical service moves video communication away from being a specialised application.

On demand video services that are as easy as one click to use, look simple on the outside, but require complex integration on the inside.

Our breadth and depth of technical expertise guarantees an efficient, trouble free and widely accessible business tool that can revolutionise the way you work.

Audio and Video Recording and Retrieval

Audio and video recording takes place on-net across your private cloud to enable you to share information, capture and store customer interactions and monitor how your business is represented.

Recordings are securely stored and can be listened to live or broadcast later.

Powerful retrieval functionality and High Definition technology ensure ease of access and astounding clarity.

Polycom High Definition Audio Conferencing

Polycom High Definition audio provides a superior performance to guarantee a quality experience.

**Implementing communications services
across a private cloud provides the agility,
reliability and resilience required for
business continuity.**





WHAT WE PROVIDE

HOSTING & NETWORK SERVICES

Colocation Services

Locating your infrastructure in a world class, purpose built, high capacity and carrier neutral facility can free you from the operational burden of supporting, and securing your critical systems and information.

A viable and superior alternative to managing an onsite data centre, our premium colocation services reduce complexity and leave you confident in the knowledge that your infrastructure is protected in a controlled, stable, ultra secure environment and managed by a team of experts.

Network Services

Our dedicated, secure MPLS network is deployed over a Cable&Wireless Worldwide next generation core supported by stringent SLAs and designed to provide an affordable, future proof, high speed, high capacity backbone which supports traffic prioritisation by Class of Service.

Combining industry leading hardware with a top tier managed service provides a reliable, scalable and flexible solution with unrivalled network monitoring and reporting, dependable access options and suite of powerful enhancements.

This true end to end solution has been designed by experts and is deployed and supported by a dedicated team of experienced network specialists to ensure that it delivers significant business benefits.

Business Continuity

Our design specialists create integrated converged platforms with inherent and custom designed protection to minimise the risk of disruption and safeguard your people, assets, data and technology from unforeseen circumstances.

Gage Networks deploy all communications services directly across a private cloud via dedicated links to the Cable&Wireless Worldwide MPLS network.





**“We feel Gage Networks have been concerned with our business and have genuinely become an extension to our infrastructure group”
John Connelly, Technical Services Manager, RedPrairie Corporation**

WHY US

Exceptional Customer Support

We take care of all aspects of your service; from concept to implementation and beyond and employ a team of dedicated, knowledgeable and responsive professionals to provide exceptional support 24 hours a day, 7 days a week, 365 days a year.

Innovation

Continuous innovation and forward thinking enables us to recognise opportunities for new technologies that can deliver tangible business benefits.

Trusted by our Customers

We collaborate with you on all levels to develop a long term mutually beneficial relationship and ensure that we create a relevant, uncomplicated and trouble free system that meets your unique organisational requirements.

Partnerships

Strategic long term partnerships with Cable&Wireless Worldwide, Polycom, BT and Hewlett Packard provide access to the very best technology on which to build services of the highest quality.

Technical Capability

Our team of experienced and talented technicians enable us to design and deploy high calibre and creative solutions.

Quality Solutions

A thorough understanding of the market place combined with an eye for detail and meticulous approach to planning ensure that the services we provide are innovative, dependable and ultra secure.

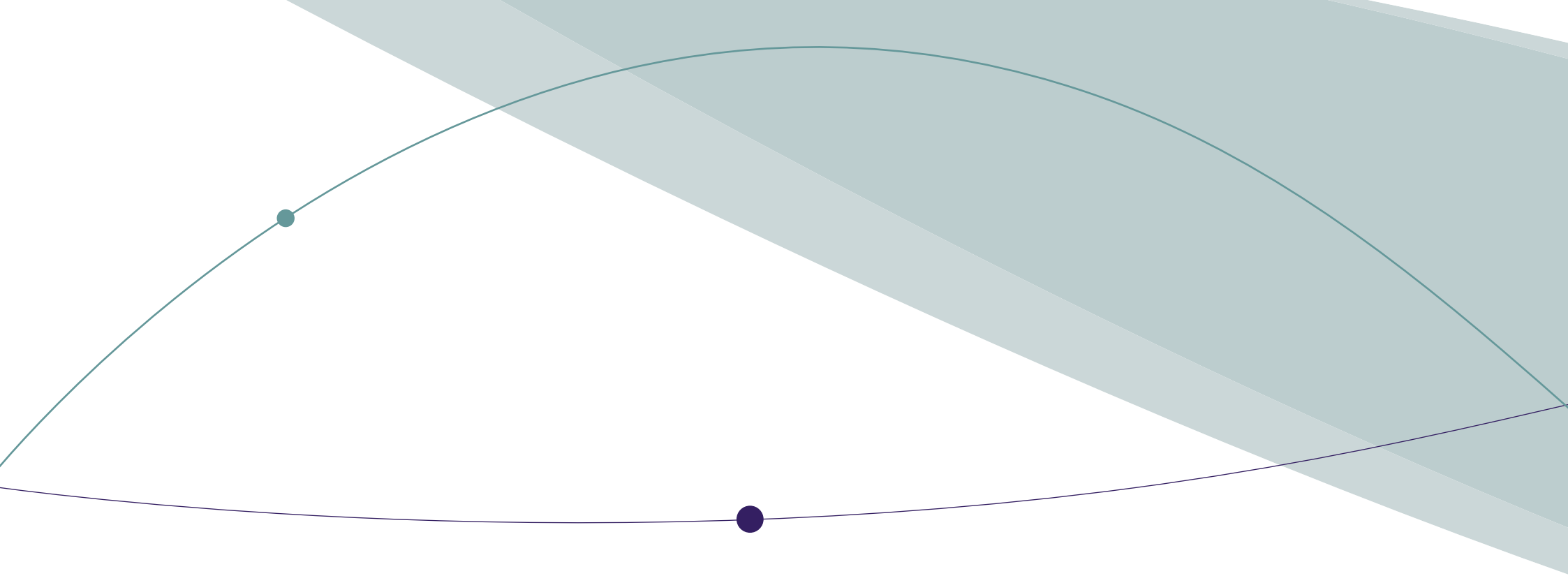
Customer Portal

A unique, secure and powerful portal provides visual access to comprehensive real time and historic service information to enable you to streamline operational efficiency.

Comprehensive Solution

We design a comprehensive range of Cloud Communications Services that integrate seamlessly to converge and consolidate your critical infrastructure and maximise your investment.

Gage Networks



Gage Networks

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